



Online Banking Login and Computer Activation

Texas First Bank Online Banking uses multi-factor authentication to provide an additional layer of security to your account. New users will be required to get a Secure Access Code to verify identity.

1. Enter your Login ID and Password to sign in. If the computer not recognized, you will be asked to register the computer using a Secure Code as shown in step 2.

A screenshot of the login form. It features two input fields: 'Login ID:' with the text 'techsupport' and 'Password:' with ten dots. Below the fields are two buttons: 'Login' and 'Help'. At the bottom, there are two checkboxes: 'Forgot Password?' and 'First Time User?'.

2. A Secure Access Code allows our website to verify that you are the account owner by sending an 8-digit Secure Code to you by phone or by email. The code is *one time use and must be entered within 15 minutes*.

A screenshot of the 'You are Required to Register this Computer' screen. At the top, there is a progress bar with four steps: 'Login' (checked with a green checkmark), 'Select Delivery' (highlighted with a black box), 'Enter Access Code', and 'Register Computer'. The main heading is 'You are Required to Register this Computer'. Below it, there is a paragraph explaining the requirement. There are three radio button options: 'I already have a Secure Access Code', '(409) 948 - 1993', and '(409) 948 - 3005'. A fourth option is 'techsupport@texasfirstbank.com'. Below the options are 'Continue' and 'Help' buttons. At the bottom, there is a note: 'Secure Access Code delivery generally takes less than a few minutes, depending on contact channel. However, during times of high system usage, delivery may take longer.'

If your contact information is not current, please call your banking center to have it updated.

3. When you receive your 8-digit secure code, type it in to the Secure Access Code field and click Continue.

A screenshot of the 'Enter Delivered Secure Access Code' screen. At the top, there is a progress bar with four steps: 'Login' (checked with a green checkmark), 'Select Delivery' (checked with a green checkmark), 'Enter Access Code' (highlighted with a black box), and 'Create Password'. The main heading is 'Enter Delivered Secure Access Code'. Below it, there is a paragraph explaining the requirement. There is a text input field labeled 'Secure Access Code *' with the value '16671896__'. Below the field are 'Continue' and 'Help' buttons. At the bottom, there is a note: 'If you close your browser prior to entering your code, you may return to this page by selecting the 'I already have a Secure Access Code' option from the delivery selection screen. NOTE: Secure Access Codes are only valid for a limited time, and cannot be reused. If your code has expired, you must restart the log on process.'

A secure code is only valid for 15 minutes. Do not save it for future use.



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- When you successfully enter the Secure Code, you will be given the option to register the computer. If you are using a personal computer, select **Activate this computer for later use** then click **Continue**. Our website will save a file to your computer which will allow you to skip the Secure Code Authentication on future visits.

Progress bar: Login (checked), Select Delivery (checked), Enter Access Code (checked), Register Computer (active)

Activate Browser

Are you at a private computer that you will use regularly to access online banking? If so, we can activate your browser for future access. If you are at a public computer, select 'One Time Access' below and this computer will not be activated.

Activate this computer for later use

Give me one-time access only (do not activate this computer)

NOTE: To activate your computer, we will place a Secure Token in your browser. Your PC must be configured to accept 'cookies' from this site. The next time you log on, you will only need to enter your User ID and password. The number of allowable activations may be limited for the security of your account.

- After you click continue, you will be signed in to Online Banking. To confirm that the computer has been registered, sign out of online banking and sign in again. You should not be required to enter a secure code.

Additional Information and Common Problems

- Secure Codes should only be delivered to an email address or phone number that you have exclusive access to. If a listed phone number or email is compromised (e.g. stolen cell phone), please contact your Banking Center as soon as possible to remove it from the Secure Delivery list.
- You can update your Secure Delivery list by logging in to Online Banking and clicking the **Security** link under the **Preferences** navigation heading. Once you are at the **Security Preferences** screen, click the **Secure Delivery** tab to view and update your information.
- For the Computer Registration process to work, you must have Adobe Flash Player installed on your computer. Please visit www.adobe.com for this free download.
- Some computer security scanning software will delete the file our website uses to recognize your computer. If you are frequently asked for a Secure Code even after successful activation, then the file named q2token.sol was most likely deleted by another application on your computer.

You may be able to exclude the q2token.sol file or Adobe Flash objects from being deleted by your security software. Please contact your computer support or software vendor for assistance.